



Customer Service Representative

Full-Time | Monday–Friday | No Weekends

Founded in 1996, Amalgamated is a proudly Australian-owned transport and logistics provider operating across Australia, New Zealand, and the USA. We've built our reputation on reliability, honesty, and the simple idea that people come first — especially our own.

Our Operations Managers have worked hard to build a genuinely positive culture, and we're now expanding our Customer Service team to keep pace with growing demand.

About the Role

As a Customer Service Representative, you'll be the first point of contact for our clients. Your job is straightforward: deliver outstanding service, keep things running smoothly, and represent the Amalgamated standard every time you pick up the phone or process a booking.

- Answer inbound calls with a professional, friendly approach
- Enter bookings accurately and in line with customer expectations
- Assist customers with enquiries, service updates, and concerns
- Work closely with our Operations team to keep deliveries on track
- Complete general administrative and clerical tasks as required

Why Join Amalgamated?

- A positive, respectful workplace with genuine support
- Strong work–life balance — Monday to Friday only
- Stable, full-time role with long-term career potential
- A team culture built on professionalism, trust, and consistency

What You'll Bring

- A welcoming, confident phone manner
- Clear communication skills
- Strong attention to detail and accurate data entry
- Full working rights in Australia
- A reliable work ethic and commitment to punctuality
- A team-focused attitude and willingness to support operations

If you're ready to join a fast-paced, well-respected transport leader — and you want to be part of a team that actually enjoys working together — we want to hear from you.

Go to <https://amaldist.com.au/administration/> and send us your details.